

To Whom it May Concern

February 2012

Our experience with Van Mar has been nothing but exceptional from the moment we indicated interest in the property to current.

The exceptional customer service provided by their agent, Karen and Mike was remarkable. We had been looking for a detached home in Alton Village and went to several builders, doing all our research on the companies, listening to reviews from current owners and taking tours of various model homes. We saw many but was not 100% confident on purchasing until we came across VanMar's listing of 3 homes in the area. We were very excited about this as it was exactly the design that we wanted, the layout was well planned and modern. The most impressive was the quality of workmanship and standard features that we saw. Every moment in this journey was exciting, Karen was with us every step of the way, whether it be picking out the kitchen cabinets to the carpets. You could not ask for better service, we felt so much a part of the building of our home and was so confident in the work they did and it was proven in the outcome. My husband and I were very impressed on the inspection, we had purchased a new build before and was expecting a long list of items for repair as it is to be expected, not the case with VanMar. Everyone that comes into our new home always comments on the work and where they can get one like this! Thank you Van Mar for making our dream home, for unsurpassed customer service and excellent after sale support.

Trisha and Kirk Davis

Homeowner - Burlington

A handwritten signature in cursive script, appearing to read "K. Davis", written in black ink.